

# U.S. CENTRAL & SUBSIDIARIES PHONE INDEX CARD

**Main number** (913) 227-6000

## U.S. Central product/service support numbers

Member assistance center (MAC) (888) 872-0440, option 1  
Certificates, loans, shares,  
APEX-ACH, Billing (for products marked with \*), CCUN\*,  
CNCC-ADT\*, *MemberNet*, Open Door, VTD, WAN\* and  
eProducts including ePurchase, eSeller, Safekeeping,  
Domestic Wires and International Wires

Payment operations (888) 872-0440, option 2  
APEX-ACH, automated settlement, foreign check

Custody member services (888) 872-0440, option 4

CU Investment Solutions, Inc. (ISI) (888) 872-0440, option 5

Domestic wire investigations and inquiries (888) 872-0440, option 6

International wires operations (888) 872-0440, option 7

Employee directory (888) 872-0440, option 8

## Toll-free numbers

U.S. Central (888) 872-0440  
(Dial 0 for receptionist)

Corporate Network eCom, LLC (eCom) (888) 656-4050

CU Investment Solutions, Inc. (ISI) (888) 872-0440, option 5

Charlie Mac, LLC (800) 798-CLMC

## U.S. Central fax numbers

General fax (913) 227-6250

Accounting (913) 227-6295

APEX-ACH implementations (913) 319-3268

Asset/liability (913) 227-6263

Credit (913) 227-6288

Executive (913) 227-6277

Facilities management (913) 438-1564

Finance (913) 227-6280

Human resources (913) 227-6276

Law department (913) 227-6260

MAC (913) 319-3255

Payment operations (913) 319-3271

Securities/safekeeping (913) 227-6278

Wire room (913) 227-6269

## Subsidiary fax numbers

Corporate Network eCom, LLC (eCom) (913) 319-3297

CU Investment Solutions, Inc. (ISI) (913) 227-6291

Charlie Mac, LLC (913) 227-6278